

ServiceNow Director Candidate #4

Current Role

****IT Digital & Technology Director – Digital Transformation****
Apex Food & Beverage Holdings (Food & Beverage Conglomerate)
Nov 2023 – Present (2 years 7 months)
Bangkok, Bangkok City, Thailand

Profile Overview

IT leadership professional with 25+ years of experience spanning digital transformation, IT strategy, and operations across multinational corporations. Currently leading digital transformation at Apex Food & Beverage Holdings. Previously held IT Director roles at international e-commerce, pharmaceutical, and FMCG companies. Proven track record building IT teams from local to regional APAC scope.

Experience History

Apex Food & Beverage Holdings – IT Digital & Technology Director, Digital Transformation (Nov 2023 – Present)

- Define and implement the direction of the overall digital strategy
- Managing the IT team (22 staff) and outsourced software development team (15 team members)
- Responsible for all Transformation Center of Excellence activities: talent management, budget processes, project prioritization, business partner selection
- Partners with business leadership to establish change model/methodology and change management strategies
- Driving IT data digitalization initiatives and creating awareness of technology investment benefits

ShopStream International – Country Head IT, Thailand (Nov 2022 – Nov 2023)

- Led IT team at Office, Warehouse, Sortation, and Hubs
- Oversaw all technology operations including network security
- Defined and implemented system requirements to support business strategies
- Reviewed business requirements and determined technology needs
- Managed financial budgets and performance reports
- Coordinated Regional IT managers and technicians
- 1 year tenure

MedSource Distribution – Director of Information Technology (Jan 2020 – Oct 2022)

- Directed IT operations for pharmaceutical distribution company
- 2 years 9 months tenure, Bangkok Metropolitan Area

ShopStream International – Corporate IT Manager (Aug 2017 – Dec 2019)

- Managed corporate IT operations for e-commerce platform
- 2 years 4 months tenure, Wattana, Bangkok

Global Serv Solutions – Head of IS&T, Thailand, Philippines, Vietnam & Laos (Jul 2014 – Jun 2017)

- Led IT transformation from local team to SEA regional team
- Achieved IT compliance improvement from Red to Yellow & Green sign
- Initiated and established IT policies, procedures, and processes
- Led IT projects at country and regional APAC level
- Built and maintained vendor relationships
- 2 years 11 months tenure, Bangkok Metropolitan Area

PowerGrid Energy – IT Manager & MS IC Coordinator, South & South East Asia (Nov 2004 – Jul 2014)

- Strategized long/short term IT directions for South & SE Asia (Thailand, Vietnam, India)
- Managed and implemented IT operational systems
- Led internal audit & control programmes
- Assessed risk management systems and internal controls
- 9 years 8 months tenure

QuickFix IT Services – Sales & Senior IT Engineer (Jul 2003 – Nov 2004)

- Managed account activity and provided IT solutions to customers

- 1 year 4 months tenure

BluePeak Technologies – Software Engineer (Nov 2000 – Mar 2002)

- Designed and programmed Lotus Domino/Notes software
- Tested features across platforms and ensured Thai language compatibility
- Collaborated with teams from Singapore, Japan, Korea, Taiwan, and U.S.
- 1 year 4 months tenure

SiamTech Electronics – Web Programmer / IT Engineer (Jul 1999 – Nov 2000)

- Developed and maintained Intranet & Internet website
- Created web database system for HR function
- First to implement employee database on web for the company
- 1 year 4 months tenure

Education

- (University information redacted for anonymity)

Certifications

- (Certifications redacted for anonymity)

Skills

Digital Transformation, IT Strategy, Team Building, Vendor Management, Change Management, Project Management, APAC Regional IT, Network Security, Budget Management

Why This Candidate Qualifies

- ****Regional Exposure:**** Built IT teams from local to SEA regional scope (Thailand, Philippines, Vietnam, Laos); led IT projects at country and regional APAC level
- ****Digital Transformation:**** Proven track record driving digital transformation across food & beverage, e-commerce, pharmaceutical, and FMCG industries
- ****IT Leadership:**** 25+ years of progressive IT leadership from engineer to Director level
- ****Team Building:**** Successfully built IT teams from scratch to regional operations
- ****Multinational Experience:**** Worked at multinational corporations across multiple countries
- ****Change Management:**** Expertise in establishing change models and methodologies for transformation initiatives