

ServiceNow Director Candidate #8

Current Role

****CEO / Operations Director (IT & Business Transformation)****
BrightPath Consulting (IT Solutions & Consulting)
Aug 2017 – Present (8 years 11 months)
Bangkok Metropolitan Area, Thailand

Profile Overview

Business transformation leader with 25+ years of IT background and 13+ years in operations leadership. Currently CEO of BrightPath Consulting, providing end-to-end solutions in RPA (Robotic Process Automation), ERP implementation, and application development. Previously held Head of IT & Supply Chain role at a retail technology firm. Expertise in automation across major ERP platforms, enterprise servers, and web technologies.

Experience History

BrightPath Consulting – CEO, Operations Director (IT & Business Transformation) (Aug 2017 – Present)

- Provides complete end-to-end solutions in Technology including RPA (Robotic Process Automations)
- ERP Implementation (tie-up with FINSYS India)
- Application Customizations and New Developments
- Expertise in Automations on major ERP platforms, enterprise servers, Windows & Web
- Bangkok Metropolitan Area, Thailand

Pacific Retail Systems – Head of IT & Supply Chain, Thailand Branch (Nov 2012 – Jul 2017)

- Managed complete IT & Supply Chain along with Sales, Purchase & backend teams
- Streamlined business processes from both operational and IT perspectives
- Managed complete IT Infrastructure, Databases (enterprise RDBMS and MSSQL) & POS Solutions
- Led complete project development and rollout for Shop in Shop business in all leading department stores (Central, Robinson, Siam Paragon, The Mall) in Thailand
- Managed all backend operations in enterprise ERP system (FICO, MM, SD, RM and CRM) including administration
- Managed all Automations of ERP Forms, ERP Reports, WEB EDI data extractions
- Managed all Business Operation SOP and full documentation of all IT functions
- 4 years 8 months tenure

Previous Career (25+ years IT background)

Held top-level positions at multiple companies including:

- Thai Martin Group – Top-level IT role
- Wilson Logistics – Top-level IT role
- TNT Freight Forwarding – Top-level IT role
- iSOFT – Top-level IT role

Key Achievements

- Successfully implemented and executed Web automations from WEB EDI of CENTRAL, ROBINSON & SUPERSPORT into company database
- Extensively worked in ERP automation covering both Input and Output processes

Education

- (University information redacted for anonymity)

Skills

RPA (Robotic Process Automation), Enterprise ERP Systems (FICO, MM, SD, RM, CRM), ERP Implementation, IT Infrastructure, Supply Chain Management, POS Solutions, Enterprise RDBMS, MSSQL, Web Automation, WEB EDI, Business Process Optimization

Why This Candidate Qualifies

- ****Regional Exposure:**** Managed IT & Supply Chain operations across Thailand with multinational systems
- ****ERP Expertise:**** Deep hands-on experience in enterprise ERP automation and implementation

- ****RPA & Automation:**** Current focus on robotic process automation and business transformation
- ****Business Transformation:**** Proven track record converting manual processes to automated digital operations
- ****Supply Chain:**** Combined IT and Supply Chain management experience
- ****Entrepreneurial:**** CEO running own consulting firm with enterprise clients
- ****Retail & Department Stores:**** Experience deploying solutions across major Thai retail chains